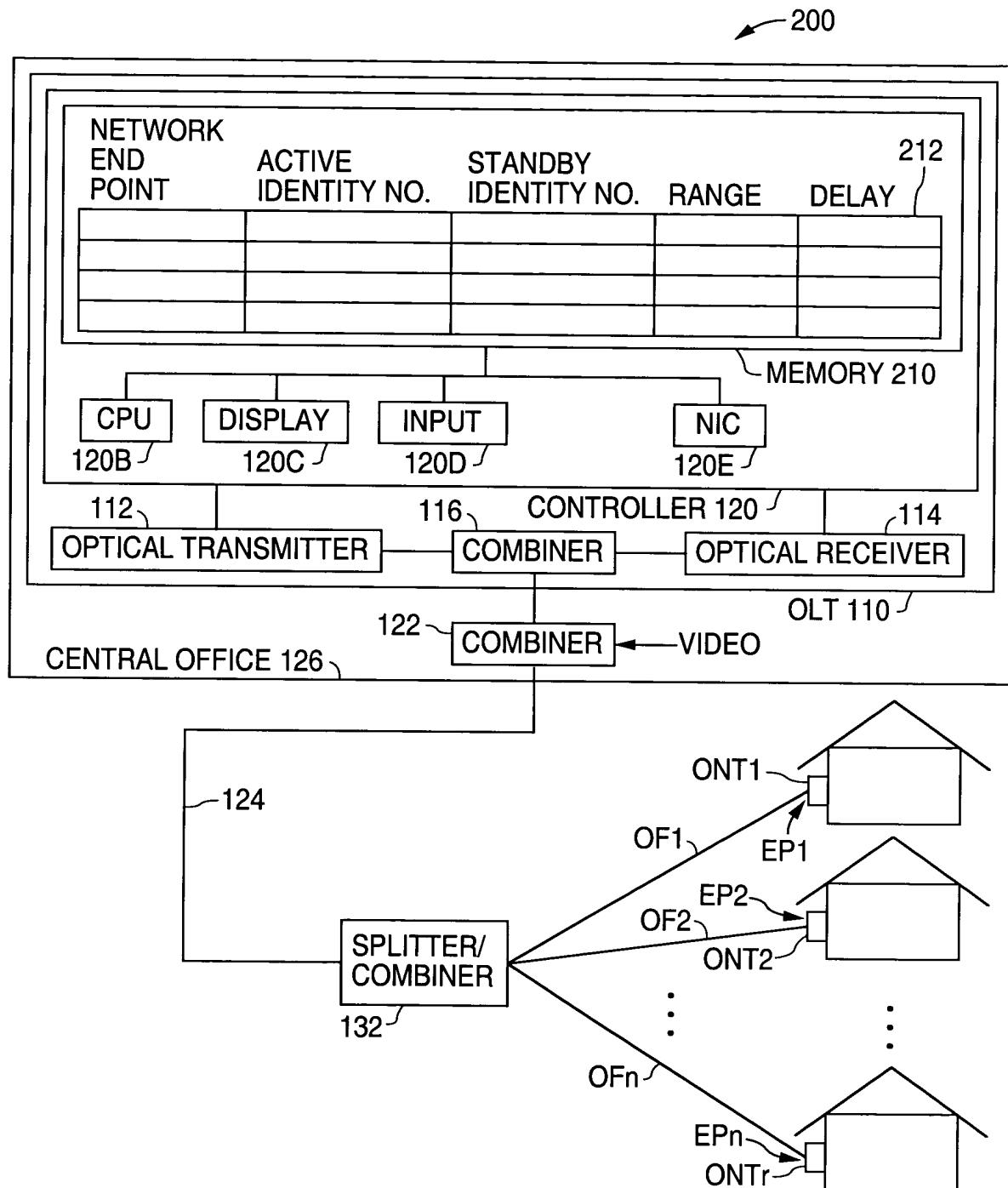


FIG. 1
(PRIOR ART)





300

ASSOCIATING A STANDBY IDENTITY NO. OF A
REPLACEMENT ONT WITH A NETWORK END POINT

310

DISPATCHING TECHNICIAN TO
NETWORK END POINT

312

REMOVING THE CURRENT ONT FROM
THE NETWORK END POINT

314

INSTALLING THE REPLACEMENT ONT WITH THE
UPGRADED SERVICES TO THE NETWORK END POINT

316

FIG. 3

400

ASSOCIATING A STANDBY IDENTITY NO. OF A
REPLACEMENT ONT WITH A NETWORK END POINT

410

DISPATCHING TECHNICIAN TO NETWORK END POINT

412

INSPECTING CURRENT ONT AND DETERMINING WHETHER
CURRENT ONT CAN BE FIXED WITHIN A PREDETERMINED PERIOD
OF TIME OR WHETHER A REPLACEMENT ONT IS REQUIRED

CAN
BE
FIXED

416

REPLACEMENT REQUIRED

WHEN REPLACEMENT ONT IS REQUIRED, REMOVING
THE CURRENT ONT FROM THE NETWORK END POINT

418

INSTALLING THE REPLACEMENT ONT THAT PROVIDES
THE SAME SERVICES TO THE NETWORK END POINT

420

FIXING THE CURRENT ONT

FIG. 4

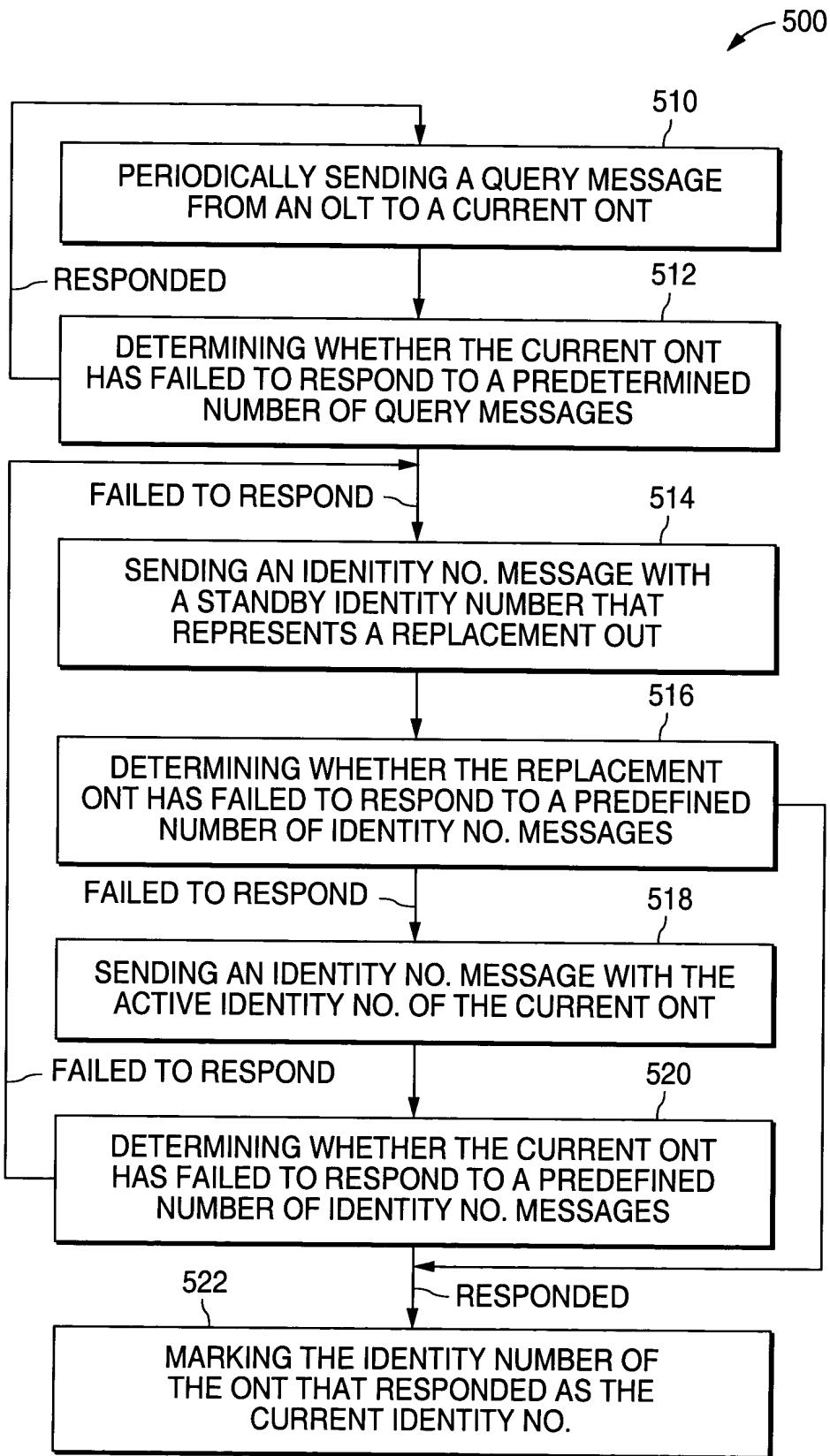


FIG. 5